

All Robbins Convertible Tops, Tonneau Covers, Top Boots, Glass and Plastic Windows, Headliners, and other products are guaranteed to be free of defects in materials and workmanship at the time of shipment from our plant. We offer a **PRO-RATED warranty for our products based on the type of topping in which it is made and the length of time our product has been installed.** We guarantee our workmanship, and offer protection against failure in toppings such as cracking, delamination, extreme color fading or discoloration; (except for lighter colors of GR German Cloth toppings for which no warranty is available) within the warranty periods listed below. At our option, Robbins may repair or replace products in which a defect is found.

Our PRO-RATED warranty does not cover damage caused to our products by failure to properly operate a convertible top and glass or Plastic Window by not following the procedures outlined in your Owner's Manual, or any damage caused by abuse whether accidental or intentional, or damage which may occur during installation or caused by use of improper cleaners or cleaning techniques. Our PRO-RATED Warranty furthermore does not cover damage to our products caused by top frame components or design of tops, top frames, body or interior components, etc., by convertible manufacturers. Numerous caution notes and disclaimers have been added to our Catalog for our products for convertibles with known top or top frame problems.

Our PRO-RATED warranty is based on the warranties offered by auto manufacturers for new convertibles. 3 Years for Tops and Glass Windows (depending on the topping in which it is made, as shown below). We stand behind our products, and while we must protect ourselves against abuse and negligence, Customer Satisfaction is always the number one priority of our Warranty Policy.

Glass Windows

There is no warranty against breakage of Glass Windows since we have no control over the use and treatment of Glass Windows during or after installation. We do however offer a 3 Year Warranty against failure of the bond of the sport topping to the glass, or failure in the topping that would cause the Glass Window not to operate correctly. Folding Glass Windows which use our Flex-Hinge, U.S. Patent 4,799,727; as well as our Tops with Glass Window and Glass Window Upgrades for Mazda MX-5 Miata, are also guaranteed for three years from date of installation.

CONVERTIBLE TOPS AND GLASS WINDOWS

CG Bison (Crush) Grain Vinyl	3 Years
KV Deluxe Supreme Pinpoint Grain Vinyl	3 Years
EV Eurotopping KV Pinpoint Grain Vinyl	3 Years
RC Robbins Cabrio Grain Vinyl	3 Years
EC Eurotopping Cabrio Grain Vinyl	3 Years
RS Robbins Escort Grain Vinyl	3 Years
SS Sailcloth Grain Vinyl with Gray Backing	3 Years
CH (Pre-1982) Chrysler Crush Grain Vinyl	3 Years
CM Cami Double Coated Vinyl for Suzuki	3 Years
JP,JD Crush Grain, Denim Grain Jeep Vinyls	3 Years
TY Twill Weave Vinyl with Polyester/Cotton backing	3 Years
SG Robbins Sun-Fast "G" Cloth	3 Years

SF Haartz Stayfast Special Colors	3 Years*
SF Robbins Sun-Fast Cloth	3 Years
A5 German Cloth w/polyester backing	3 Years
GN Sonnenland Plus German Cloth w/polyester backing	3 Years
LM Haartz Landmark Cloth with Gray Backing	3 Years**
TW Haartz Twillfast	3 Years
LV Levant Grain Vinyl for 2008	1 Year
BS Everflex British Vinyl	1 Year
GR "Classic" German Cloth Topping	1 Year**

**NO WARRANTY against creasing, discoloration, ballooning; bagginess or loose fit in tops or other products after installation.*

***NO WARRANTY AGAINST CREASING.*

2906, 2907, 2908 and 2909 1990-97 MX-5 Miata Budget Top - 2 Year Warranty.

Due to the non-original design of these 1990-97 MX-5 Miata Tops, we can offer only a 2 year warranty made in RC (or other domestic vinyl such as CG, KV, SS, etc.) **No Warranty against creasing, scratching or cracking of plastic windows in 2906 and 2907 three window 1990-97 MX-5 Miata Budget Tops.**

HEADLINERS, TOP BOOTS, PLASTIC WINDOWS and TONNEAU COVERS.

We offer a one year Warranty for these products regardless of the sport topping or other material in which they are made.

WARNING

Damage caused by failure to properly operate a Convertible Top, Glass Window, Tonneau Cover, etc., is the sole responsibility of the purchaser. Most damage of this nature occurs when convertibles are loaned to friends or relatives who are unfamiliar with convertibles. An example of this type of damage is when late MGB Tops tear because the fasteners were not released before the top was lowered. The most common cause of Glass Window breakage is obstruction of the glass during raising or lowering. Before lowering any Convertible Top, make sure the storage compartment is free of any foreign object (such as beach towels, school books, toys, etc.) In convertibles with soft wells (pouch type storage compartments), be sure nothing is underlying the well, and that everything in the trunk is secured. (Spare tires, tools, cartons, etc., can shift and cause problems the next time the top is lowered or raised).

Other causes of glass breakage can be metal top frame components which are out of alignment. If you notice any irregular movement, stiffness or other problem in lowering or raising your top, immediately take your convertible top to an Automotive Trim and Upholstery Shop, or if your convertible top is still under warranty, to the dealer to have the frame mechanism inspected. One last cause of Glass Window breakage in late model convertibles is the poor design of rear seats. Over time, in some newer convertibles, the rear seat backrest can be bent out of shape, and as a result, Glass Windows can snag on the rear seat backrest and shatter when the top is raised or lowered.

We strongly recommend that you always watch carefully as you raise and lower your convertible top and glass rear window to avoid experiencing the sorts of problems described above.

EXCLUSIONS FROM WARRANTY COVERAGE

Knots and Minor Blemishes, Direction of Weave in Cloth

Toppings: Small knots and blemishes can occur in all cloth toppings due to limitations in the capabilities of the looms which weave the cloth.

We cut our Tops to obtain optimum stretch for decks, quarters and reinforcements to insure the best fit and long service life. However, when we cut our cloth toppings with directional weaves such as twill weave used in our Sun-Fast "G", Twillfast, or German Toppings, decks and quarters may have weaves cut in different directions to obtain the best fit for our products.

Normal Color Fading and Shrinkage: All sport toppings, vinyl and cloth, will experience some color fading and normal shrinkage over time. Robbins cannot be held responsible for this unavoidable "aging" process.

Damage Caused by Worn or Defective Frames, or Design of Top Frames and Tops by Convertible Manufacturers: Robbins is not responsible for damage to our products, or to the convertibles on which they are installed, caused by worn or defective top frames; or by defective or missing straps, pads or other components.

Robbins furthermore is not responsible for damage caused by the auto manufacturer's design of convertible tops or top frames. 1990-94 Capri, 1987-94 Cadillac Allante, 1987-95 Chrysler LeBaron, 1987-95 BMW 3 Series, 1987-On Camaro and 1987-On Saab convertibles for example, have problems in the design of the top, or top frame that can cause convertible tops and headliners to be pinched, cut, or develop holes as a result of raising and lowering the top over time. Other models such as 1989-94 Isuzu Amigo and 1990-94 Capri convertibles developed water leakage problems which are inherent in the basic design, and for which we cannot be held responsible.

Damage Caused by Failure to Install Side Cables or Other Components; or Improper Installation: Robbins cannot be held responsible for damage to our products, or to top frame, interior, body, or other area of the convertible, caused by failure to use, correctly install or replace side or rear cables, weatherseals, rain rails, top or quarter pads, fasteners or other components installed as original equipment by the convertible manufacturer. Robbins furthermore is not responsible for any damage to our products or the convertible on which they are installed caused by use of incorrect tools or improper installation procedures.

Improper Cleaning or Customer Abuse: Any damage to our products caused by use of improper cleaning techniques, or use of inappropriate cleaning solutions or solvents; or damage caused by Customer abuse, whether accidental or intentional, is the sole responsibility of the purchaser.

Plastic Windows: We offer no warranty for plastic rear windows because no clear, flexible plastic exists that can stand up to the harmful effect of UV light, and the atmospheric chemicals that are found in smog, smoke, dust, fog etc. However, frequent cleaning will prolong the service life of Plastic Windows. Consult our [Tradition of Excellence Brochure](#) for tips to prolong service life.

Zippers, Fasteners and Other Hardware: Always treat zippers and fasteners with care since No Warranty is available from zipper or fastener manufacturers. For all convertible tops with zipper windows, always UNLATCH TOP AT FRONT BEFORE UNZIPPING, OR ZIPPING WINDOW CLOSED, EXCEPT for 1990-97 Mazda Miata Glass Zipper Window Tops (2912, 2913, 2914, 2915, zipper), and Glass Window Upgrades (TN212H and TN213). We can guarantee only that zippers and fasteners were free of defects at the time of shipment since we have no control over their use during or after installation.

Thread: Threads currently available do not offer the colorfastness of vinyls, Robbins Sun-Fast, Sun-Fast "G", or Haartz Twillfast cloth sport toppings and will fade over time. Our black thread offers the highest resistance to fading of any black thread currently in use, but may fade slightly over time.

Alteration or Modification of Our Products: Any alteration, modification, substitution of components, etc., that in any manner alters the appearance or the way in which our products function, automatically voids our Warranty Protection.

Disclaimer: We cannot be held responsible for damage caused by Acts of God such as floods, hail storms, earthquakes, etc. There are not additional warranties or guarantees expressed or implied, beyond what is described above. We furthermore do not authorize others to make any claims of merchantability, warranty, fitness, etc., of our products other than what is described above.

Additional Terms and Conditions

Robbins Limited Warranty applies to the original purchaser of our products. Any sale or transfer of the vehicle to another party may void our warranty. For the Limited Warranty to be valid, the warranty card in the box should be signed and returned to us. A copy of the retail invoice from the automotive trim and upholstery shop that installed our product on your vehicle, showing that our product was installed, should be submitted with any warranty claim. In the event the warranty card has been lost, your retail invoice can be used to substantiate your claim.

OWNER WARRANTY CLAIM PROCEDURES

Should a defect be found in one of our products, any warranty adjustment made will be PRO-RATED BASED ON THE LENGTH OF TIME OUR PRODUCT HAS BEEN INSTALLED. **All requests for warranty claims by convertible owners must be directed to the automotive trim and upholstery shop, or automotive specialist where our product(s) were installed and/or purchased.** The shop will, in turn, contact our distributor from whom our product was ordered, who will forward the request to us. Owners need to authorize Trim Shops to request a replacement product on their behalf, and shops must return products in which a defect has been reported to Robbins before credit can be issued.

Our policy is that any warranty adjustment made will be pro-rated based on the length of time our product was installed. Products in which a defect is found will be repaired or replaced at our option. While this is not required in all instances, Robbins reserves the right to insist that items for which warranty claims have been made be returned to us for inspection before any adjustment is made. A copy of the retail invoice from the automotive trim and upholstery shop that installed our product(s) on your convertible, or invoice from the automotive specialist where it was purchased, clearly stating the use of our Robbins products, should be submitted with any warranty claim. We stand behind our products, and Customer satisfaction is always the number one priority of our Warranty Policy.

TRIM SHOP RETURN PROCEDURES

1. Should a defect be found in one of our products, contact the jobber from whom our product was purchased and provide the part number, material, color, date of installation, Jobber invoice number and date, and reason for request for credit. As a rule TRIM SHOPS MUST RETURN PRODUCTS IN WHICH A DEFECT HAS BEEN REPORTED TO ROBBINS FOR INSPECTION BEFORE CREDIT CAN BE ISSUED, although exceptions can be made for international customers or due to unique circumstances.

2. Your jobber will contact Robbins and provide a **Customer Request Form containing our part number, material type and color; Bar Code Label Information, Jobber invoice number, the name, address, and telephone number of your shop, and reason for request for credit.** Robbins will issue a Return Authorization Number to your jobber to pass on to your shop. In the 48 continental states in the U.S.A., **Robbins will send a U.P.S. Call Tag to pick up our product. The Return Authorization Number must be written on the box and on all related paperwork sent with returned item.**

3. **To obtain credit, Trimmers need to provide a copy of the invoice from the jobber from whom they purchased our product, plus a copy of the retail invoice to the convertible owner showing the date our product was installed.** Failure to provide an invoice copy can result in no credit being issued. Photographs may be required to substantiate requests for R.A. numbers and issuing of credit.

4. Our Product must be folded carefully and returned in the same manner it was received, and in the original box. Special attention must be given to tops with plastic windows, and plastic rear window assemblies. Always pack tissue around window and fold without creasing window.

5. All fasteners, parts and other hardware must be returned with our product.

6. Glass Windows must be carefully packed with bubble pack and returned in original box to avoid breakage during shipment.

7. All returned products will be inspected before any credit is issued; and all returned products may be subject to a minimum 10% restocking charge.

8. **Items with less than 10 sales per year, or made in non-original colors and toppings, are non-returnable.**

9. **Items which are past their warranty period are non-returnable.**

10. Manufacturer reserves the right to void all warranties unless product is received in original box, and unless both Jobber invoices and retail customer invoice showing installation date are submitted.

11. Robbins will not accept delivery of items shipped to us without a Return Authorization Number, or shipped to us C.O.D.

Labor Credit: Full labor credit will be issued for warranty claims filed within the first twelve months after installation of our products, after the item has been returned to Robbins for inspection to confirm that the warranty claim is valid. One-half labor credit will be issued for warranty claims filed in the second year after installation, and no labor credit will be issued in the third year after installation. All labor credits will be issued to our distributors who, in turn, will pass these credits on to the automotive trim and upholstery shop performing the warranty replacement. All labor credits issued will be in the form of products, usually a convertible top made in vinyl of our choice.

INSTALLATION OF OUR PRODUCTS

INSTALLATION: We recommend all Robbins Convertible Tops, Tonneau Covers, Top Boots, Glass and Plastic Rear Windows and Headliners be installed only at automotive trim and upholstery shops.

ESTIMATED INSTALLATION LABOR TIMES: The estimated labor times to install our products we show in our Catalog are strictly for removing an

old item and installing our new products. Our labor times DO NOT include any additional time that may be required to repair damaged top frames, repair damage caused by rust; or to install weatherstrips, tack rails, hardware, new top or quarter pads, straps, Velcro or other components that may need to be repaired or replaced when our products are installed.

GENERAL TERMS AND CONDITIONS

All Shipments F.O.B. Oxnard, California, U.S.A.

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Prices in our Price Lists are subject to change without notice.

All invoices are payable in U.S. Dollars. Upon approval of credit, our normal (but not limited to) Terms of Sales are that invoices are due and payable 30 days from Invoice Date.

Any disagreements which may arise regarding Robbins products, purchasing of products from Robbins, or arrangements for resale of Robbins products, are subject to Laws of the State of California and the United States of America. Any litigation or arbitration that may ensue will be conducted in Ventura County California, U.S.A.